

Building a **member focused** mortgage experience

In an era defined by rapid technological advancement and unprecedented connectivity, modern consumers have come to expect nothing short of seamless, personalised, and instantaneous experiences. Nowhere is more pronounced than in homebuying.

As the cornerstone of financial stability, purchasing a home carries a weight of significance, as prospective homeowners demand swift approvals, transparent terms, and tailored financing options.

Building a member focused mortgage experience to cater for these expectations requires you to integrate data, minimize waste and speed up outcomes for borrowers. That's where a truly end-to-end digital valuation ordering and management solution can build a bridge between expectations and delivery.



The valuations management solution **helping more** Australians own their own home

The all-in-one solution that makes the complex simple! Give your mortgage experience a distinctive edge and a faster time to yes without compromising your risk appetite.

1 Create



2 Manage



3 Complete



Choose the product you need for the types of valuations you want to complete, including:

- AVM
- Kerbside
- OMA
- Short form
- Desktop
- Long form



PropTrack

Valuations Platform

Why our customers use the PropTrack valuations platform

Put member experience at the core of your mortgage lending journey by reducing complexity and realise the benefits.



Help more members

Provide your members with unique digital assessments not available anywhere else.



Digitise with purpose

Realise operational benefits faster and make a lasting positive impact on our planet.



Australia's number 1 address in property

Have confidence in the property attributes leveraging Australia's largest real estate market place.

Leverage what you need to enhance your mortgage experience

Managing and ordering

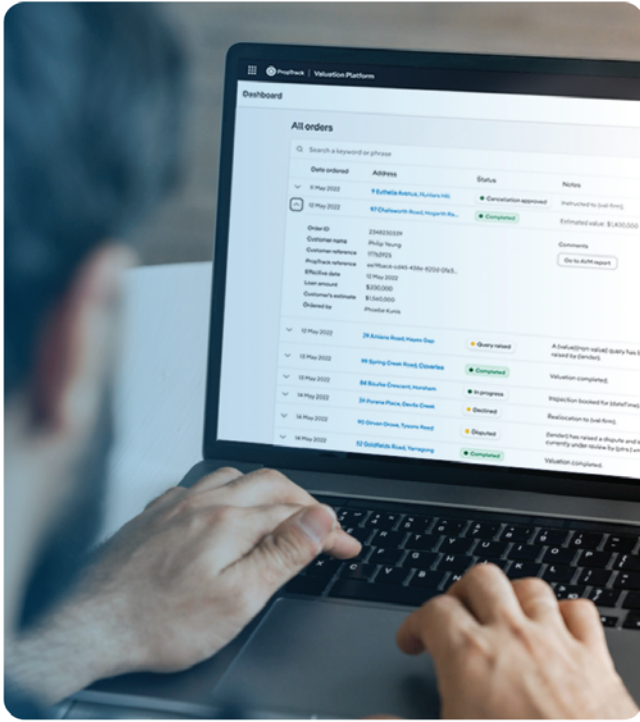
- ✓ Digital valuation service types
- ✓ Manual valuation service types
- ✓ Integrate via API
- ✓ Access via UI
- ✓ Order individual service types
- ✓ Automated valuation type decisioning
- ✓ Automated panel management
- ✓ Status updates as requests progress
- ✓ Direct to valuer communication
- ✓ Suggested documents by service type
- ✓ Delegated authority for escalations, fee change requests
- ✓ Manage delays without needing to call the valuer

Tech and security

- ✓ Committed to Web Content Accessibility Guidelines (WCAG) 2.1, Level AA
- ✓ ISO certified
- ✓ Mobile friendly
- ✓ SOC 2 Type II compliant

Data and insights

- ✓ Utilises data powered by REA's unrivalled access to 12 million visitors of [realestate.com.au](https://www.realestate.com.au) every month
- ✓ Market trends and insights
- ✓ Data export capability



What makes this platform **the right platform for you?**

Simple and easy to use

Stress free set-up and onboarding to get you started quickly and mitigate change management issues.

Safe and secure

PropTrack has been ISO compliant since 2018 and a tier 1 bank grade service provider, being ISO 27001 certified and SOC 2 Type II compliant for our mortgage solutions products.

Flexible choice

Choose from a variety of adoption methods that best suits your product, risk appetite and member requirements.

Valuation firms **we partner with**



Want to know more?

Get in touch with our solutions team today

Visit www.proptrack.com.au for more information



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